**Preparation – Design Process in the Case Study**

**Have a look at the Fiscal the Fraud Fighting Ferret project – what design process do you think they used? Do you think they used User Centred Design?**

Yes, I think User Centred Design is used. Evidently the objective of fiscal’s project is to ensure users’ cyber security, therefore the involvement of the people would be highly beneficial to determine whether fiscal’s website is functional and meets standards.

**Activity – Applying the Tools**

1. Implement and deploy
2. Test users
3. The issues with the system
4. The issues with the system